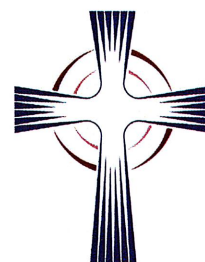


St. Joseph's Continuing Care Centre Report to the Community 2015



CENTRE DE SOINS PROLONGÉS
ST. JOSEPH'S
CONTINUING CARE CENTRE

Our Mission

In the spirit of the Religious Hospitallers of St. Joseph, we reveal God's love and mercy through compassionate care focused on the body, mind and soul of all those whose lives we touch. (May 2015)

Our Vision

Innovative leaders in quality care committed to the dignity and well-being of the community we serve.

Our Values

Dignity: Everyone receives compassion and respect

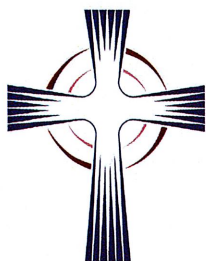
Spirituality: We nurture the spiritual well-being of each individual according to their wishes and unique needs.

Innovation: We welcome and encourage new ideas, and support innovative programs to continuously improve service delivery

Accountability: We approach all decisions with transparency and ethical integrity

Advocacy: We champion the needs of the vulnerable

Safety: We provide a culture of safety and an environment that supports the safe delivery of care and service



CENTRE DE SOINS PROLONGÉS
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Our Financials 2014-2015

Total Revenues:		\$20,538,244
MOHLTC and LHIN	\$15,375,268	
Patient and Resident	\$3,900,447	
Amortization	\$820,021	
Other	\$442,508	

Total Expenses:		\$20,143,621
Salaries and Wages	\$11,493,598	
Employee Benefits	\$3,637,583	
Other Supplies and Expenses	\$2,732,982	
Drugs and Medical Supplies	\$582,265	
Amortization	\$1,220,505	
Interest on long-term debt	\$476,688	

Excess of Revenue over Expenses **\$394,623**

Total Assets		\$31,247,944
Current Assets	\$3,939,530	
Trust Fund Assets	\$30,116	
Capital Assets	\$27,278,298	

Total Liabilities and Equity		\$31,247,944
Current Liabilities	\$4,612,244	
Trust Fund Liabilities	\$30,116	
Long Term Liabilities	\$24,776,622	
Net Assets	\$1,828,962	

Our Statistics 2014-2015

Long-Term Care Resident Days	54,312
Complex Continuing Care Patient Days	18,274
Restorative Care Patient Days	2,542
Employees	344
Medical Staff	6
Volunteer Hours	11,400
Student Placements	157

Meet Our Patients - Phyllis' Story



Phyllis Leroux's first patient experience at St. Joseph's Continuing Care Centre was in November 2011 when she was admitted to our Assess and Restore (A&R) Unit operated out of the Cornwall Community Hospital (CCH) Second Street Site. During her fourteen-month stay in the A&R program Phyllis participated in a range of activation programs, organized recreational activities for her co-patients and undertook advocacy efforts engaging our MPP in dialogue about various health care issues in our community. She felt a sense of security and belonging but there was uncertainty looming with the planned closure of the A&R Unit. The uncertainty was over when in January 2013 Phyllis was admitted to St. Joseph's Continuing Care Centre Long-Term Care (LTC) program. Her first reaction when entering the facility on York Street was "I'm home." After being in and out of hospital for the past several years and having to give up her home in the community it was time for new roots. It wasn't long before Phyllis was once again actively involved in all aspects of resident life at St. Joseph's and in the community; organizing activities for co-residents, chairing the Residents' Council, attending community events, etc. Phyllis felt very supported by the team here at St. Joseph's and all her care needs were met. Life was good. Tragically, in December 2014 during her regular trip to the Dialysis Unit at CCH, Phyllis suffered a stroke and life changed again. After receiving excellent acute care at CCH, Phyllis came back to St. Joseph's in January 2015 as a patient in our Complex Continuing Care (CCC) Restorative Care unit. Working with the team in CCC goals were established for her rehabilitation including to return to using her power chair, to overcome her fear of falling, and to regain her independence and return to the activities she previously enjoyed. The stroke had affected her mobility, range of motion, speech, vision and her overall level of independence. The collaborative efforts of Phyllis and the team in CCC allowed her to achieve all of her rehab goals and in May 2015 Phyllis returned to the LTC program and all the activities of daily living she loves. Today, Phyllis says she feels happy, relaxed, secure and independent and has a sense of purpose. "God brought me to St. Joseph's for a reason and brought me back here for a reason. I am grateful for the team here at St. Joseph's and the strength, support and prayers from my friends and my church."

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