

St. Joseph's Continuing Care Centre Report to the Community 2017



CENTRE DE SOINS PROLONGÉS
ST. JOSEPH'S
CONTINUING CARE CENTRE

Our Mission

In the spirit of the Religious Hospitallers of St. Joseph, we reveal God's love and mercy through compassionate care focussed on the body, mind and soul of all those whose lives we touch.

Our Vision

Innovative leadership striving for excellence in quality care committed to the dignity and well-being of the community we serve.

Our Values

Dignity: Everyone receives compassion and respect.

Spirituality: We nurture the spiritual well-being of each individual according to their wishes and unique needs.

Innovation: We welcome and encourage new ideas, and support innovative programs to continuously improve service delivery.

Accountability: We approach all decisions with transparency and ethical integrity.

Advocacy: We champion the needs of the vulnerable.

Safety: We provide a culture of safety and an environment that supports the safe delivery of care and service.



Our Financials 2016-2017

Total Revenues:		\$21,527,038
MOHLTC and LHIN	\$15,858,991	
Patient and Resident	\$4,125,398	
Amortization	\$744,601	
Other	\$798,048	

Total Expenses:		\$21,320,761
Salaries and Wages	\$12,417,197	
Employee Benefits	\$3,802,843	
Other Supplies and Expenses	\$2,905,467	
Drugs and Medical Supplies	\$614,802	
Amortization	\$1,146,070	
Interest on long-term debt	\$434,382	
Excess of Revenue over Expenses		\$206,277

Total Assets		\$29,360,860
Current Assets	\$4,237,649	
Trust Fund Assets	\$20,757	
Capital Assets	\$25,102,454	

Total Liabilities and Equity		\$29,360,860
Current Liabilities	\$4,616,056	
Trust Fund Liabilities	\$20,757	
Long Term Liabilities	\$22,146,724	
Net Assets	\$2,577,323	

Our Statistics 2016-2017

Long-Term Care Resident Days	
54,601	
Complex Continuing Care Patient Days	
20,838	
Employees	357
Medical Staff	5
Volunteer Hours	
11,326	
Student Placements	24

Ms. Joan Harker - Rehab Journey

Patient **Ms. Joan Harker** is 84 years young and was admitted to the SJCCC Rehab Program in May 2017. Ms. Harker suffered a fall in an underground parking lot, which left her with a fractured left shoulder and a fractured left knee. Her recovery began at Cornwall Community Hospital for three days before coming to St. Joseph's Continuing Care Centre Rehab Program. Her rehabilitation began in May and she was discharged in August 2017. Ms. Harker was a Registered Nurse for 49 years and has always been a very active person.

Ms. Harker has a niece, Cathy, and two nephews who have been there to support her journey of recovery. She stated that welcoming visitors and her family has helped with her healing.

Ms. Harker states that her stay here was wonderful and it felt like a close-knit community. She said that everyone was kind, pleasant and the trained staff was consistent with her physical therapy every day. They were professional and always anxious to help her in any way. The staff celebrated every achievement with her such as the day she became a one-person transfer. There are many reasons for her recovery states Ms. Harker, and the staff's encouragement made a difference, as well as the freedom of not being confined to a room. Ms. Harker also mentioned that she felt she was in charge of her wellness from the time of her admission to the Rehab Program.

When asked if she felt that others would benefit from the Rehab Program she says "yes", with a larger-than-life smile. She notes it was an important program because the staff made her feel special. Once the pain was gone, she felt like she was on a vacation. Ms. Harker states she has made some special friends in the Rehab Program and they have also been discharged. The unique bonds are still special but now they talk using Face Time from the comforts of their own homes.

Ms. Harker is thankful for the Rehabilitation Program and for such a positive experience at St. Joseph's Continuing Care Centre. "My wellness totally rests on the dedication and skills of the Rehabilitation Staff" Ms. Harker said with a tear in her eye, "This is a much needed Program in our Community and far too many are not aware of it. I hope to go back some day to visit the many thoughtful and compassionate people who helped me to get back home".

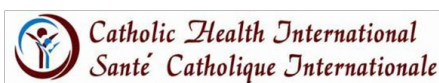


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