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| Subject: | COVID-19: INDOOR VISITATION (GENERAL VISITOR) | | |
| Section: | COVID-19 | Policy Number: | 20-a-25 |

In the spirit of the Religious Hospitallers of St. Joseph, we reveal God's love and mercy through compassionate care focussed on the body, mind and soul of all those whose lives we touch.

HOME REQUIREMENTS:

1. *Remain in compliance with associated guidance documents.*
2. *Create procedure for visitation*
3. *Provide visitors with posted information about safe infection control practices and additional resources on the Centre's website*
4. *Non-adherence to the rules will be the basis for discontinuation of visits*
5. *Maintain a record of all visitors in Long-Term Care for a minimum of 30 days*
6. *Post educational materials and policy at the main entrance, encourage them to review. Handouts can be made available and is on the website.*

VISITOR REQUIREMENTS (prior to each visit):

1. *General visitors regardless of vaccination status are permitted to visit the Centre. Children under the age of 1 are not considered general visitors, thus not required to screen or participate in surveillance testing.*
2. *Visits do not require advanced booking, however access may be impacted if rapid-antigen testing is required and the visit is outside of the clinic hours.*
3. *Visitors to the Long-Term Care program must participate in active COVID-19 screening the day of the visit at our main entrance, complete attestations (if applicable) and entry requirements including, rapid antigen (surveillance) testing.*
4. *Visitors to the Hotel Dieu program must participate in passive screening prior to their entry. If they answer "yes" to any of the questions, they should not proceed with their visit.*
5. *Visitors must wear a mask (surgical/procedure) during their visit. We will supply a mask. No food or drink is permitted.*
6. *If a visitor is feeling ill or unwell, please reschedule the visit.*
7. *A maximum of 4 visitors are permitted per visit (including caregivers).*
8. *We continue to encourage general visitors and residents to practice physical distancing for the duration of their visit. However, visitors who have passed all screening requirements could engage in close physical contact (i.e less than 2 metres) with a resident/patient to support their emotional well-being and/or communication provided the visitor wears a surgical/procedure mask as a source control.*
9. *In Long-Term Care general visitors are not permitted: when a home or area of a home is in outbreak; to visit an isolating resident and when the local public health unit so directs.*
10. *Visitors should review posted signage for infection control tips, masking, etc. The Centre's website may also be used for additional resources.*

11. Residents/patients are encouraged to wear a medical mask for the duration of their visit (as tolerated).

Non-Adherence by visitors in the home, ending a visit and temporarily prohibiting a visitor:

1. Education by staff of the Centre will be provided at the time of incident with reminders to maintain safety measures in place.
2. A follow-up call (where required) by Res/Pt/Family Relations, to review expectations and advise of potential discontinuation/temporary suspension of visitation
3. Continued non-adherence would result in the suspension of the visitation
4. If immediate assistance is required staff may page "security" to assist in suspending a visit.

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| References: | <ol style="list-style-type: none"> 1. COVID 19 Directive #3 for Long-Term Care Homes under the <i>Long-Term Care Homes Act, 2007</i>. Issued under Section 77.7 of <i>Health Protection and Promotion Act (HPPA), R.S.O. 1990, c.H.7</i> 2. Ministry of Long-Term Care Resuming Visits in Long-Term Care Homes. Released September 2, 2020. 3. Ministry of Long-Term Care. Covid-19 Visiting Policy. Effective Date: October 7, 2020. 4. <i>Long-Term Care Homes Act, 2007 , Ontario Regulations 79/10</i> 5. Recommended Steps: Putting on Personal Protective Equipment. https://www.publichealthontario.ca/-/media/documents/ncov/ipac/ppe-recommended-steps 6. Putting on Full Personal Protective Equipment. https://www.publichealthontario.ca/en/videos/ipac-fullppe-on 7. Taking off Full Personal Protective Equipment. https://www.publichealthontario.ca/en/videos/ipac-fullppe-off 8. How to Handwash. https://www.publichealthontario.ca/en/videos/ipac-handwash |
| Approval By: | Leadership and Partnerships Team _____ |
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