

2023-2024 Annual Report



St. Joseph's Continuing Care Centre 14 York Street Cornwall ON K6J 5T2

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About Us



St. Joseph's Continuing Care Centre (SJCCC) is home to Hotel Dieu Hospital and St. Joseph's Villa. Located in downtown Cornwall, Ontario, SJCCC offers Rehabilitation and Long-Term Care services to adults at its 208-bed state-of-the-art healthcare facility.

With a legacy that spans over 127 years in the Cornwall community, SJCCC is proud to be accredited by CARF International and a member of Catholic Health International, sponsors of hospitals and long-term care facilities in Ontario, New Brunswick, and Nova Scotia, Canada; Illinois and Wisconsin, U.S.A.; and the Dominican Republic.

Cornwall is one of the largest cities in Eastern Ontario and boasts a modern economy led by forward-thinking companies. Situated along the St. Lawrence River and Highway 401, Cornwall is well-serviced by road and railway transportation and is only an hour's drive from Montreal and Ottawa. Cornwall is also one of 14 Ontario border crossings between Canada and the United States.

A message from our Leadership Team



On behalf of the Leadership Team at St. Joseph's Continuing Care Centre (SJCCC), we present to you our 2023-2024 Annual Report.

It is no secret that the past three years have been a challenging time in healthcare. We would like to take a moment to extend a sincere thank you to our staff and physicians for their ongoing compassion, empathy, and dedication to the residents and patients at SJCCC.

Person-centered care remains a top priority at our Centre and we continue to introduce new programs to enhance services offered for the benefit of our residents and patients.

We also would like to thank our community for their continued support of our efforts. We are proud of the work we do and look forward to the future.

Sincerely,



GIZANNE LAFRANCE-ALLAIRE EXECUTIVE DIRECTOR



PAUL DESNOYERS CHAIRPERSON





Mission, Vision, and Values

Mission

IN THE SPIRIT OF THE RELIGIOUS HOSPITALLERS OF ST. JOSEPH, WE REVEAL GOD'S LOVE AND MERCY THROUGH COMPASSIONATE CARE FOCUSED ON THE BODY, MIND, AND, SOUL OF ALL THOSE WHOSE LIVES WE TOUCH.

Vision

TO BE A BEACON OF HOPE ON THE JOURNEY TO LIVING YOUR BEST LIFE.

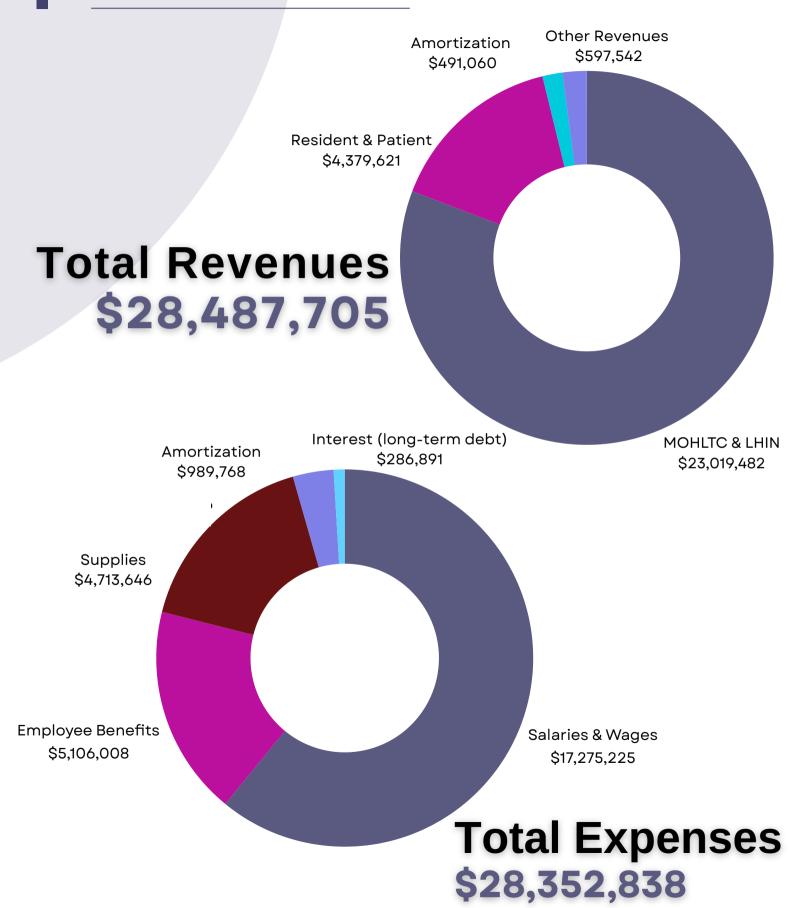
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DIGNITY, SPIRITUALITY, INNOVATION, ACCOUNTABILITY, EQUITY, SAFETY, HOPE



Our Financials





12023-2024 In Review





















St. Joseph's Continuing Care Centre

Strategic Plan 2022-2025

On September 22, 2022, SJCCC's Board of Directors and the Leadership Team developed our Three-Year Strategic Plan.





Statistics 2025-2024









LONG-TERM CARE BEDS

COMPLEX CARE BEDS

EMPLOYEES

INPATIENT REHAB ADMISSIONS

150

58

420

381



VIRTUAL WARD ADMISSIONS

379



MEDICAL STAFF

7



RESIDENT/PATIENT SATISFACTION

99%







Board of birectors

Mr. Paul Desnoyers, Chairperson

Mr. Mathieu Despatie, Vice-Chairperson

Ms. Elizabeth MacLennan, Past Chairperson; Secretary-Treasurer;

Corporate Liaison

Sister Patricia Cuddihy

Dr. Sally Grant

Ms. Erin Lalonde

Mr. Mark MacDonell

Ms. Rayanne Gazdar

Ms. Katie Michaud

Mrs. Anne Vincelli

Mr. Dennis Richer

Mr. Marc Leduc

Deacon Guy Cote

Dr. Subhash Patel, Medical Director *

Dr. Nathalie Menard, Chief of Staff *

Mrs. Gizanne Lafrance-Allaire, Executive Director *

Ms. Kim Gillet, Chief Nursing Executive *

Mrs. Melanie Fauteux, Coordinator of Administration Services*

^{*}non-voting

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